Network & Internet Security

Will Internet Security slow down my browsing?

Understand the small overhead of URL checks, identify overlapping web filters, and troubleshoot slow browsing without leaving the computer unprotected.

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CONTENTS

In this guide

01 Find where the delay occurs

02 Check for overlapping protection

03 If the slowdown continues

Internet Security checks destinations before the browser connects to them. On a typical system the delay should be small and difficult to notice. A large slowdown usually points to an outdated Threat List, several products filtering the same connection, a VPN or proxy problem, or a browser issue.

01 Find where the delay occurs

1. Update Gridinsoft Anti-Malware and restart the app and browser.
2. Compare several trusted websites instead of judging performance from one slow site.
3. Check whether the delay affects every browser and whether downloads are also slow.
4. Temporarily pause a personal VPN, proxy, or duplicate web-filtering extension and test again. Do not bypass a company network policy.

02 Check for overlapping protection

Two antivirus products, browser security extensions, DNS filters, VPN threat protection, and parental-control software can inspect the same connection. Keep the protections you need, but avoid duplicate web filters that block or rescan each other. Add a narrow mutual allowlist only when both vendors document that it is required.

03 If the slowdown continues

Test Internet Security off only long enough to confirm whether it causes the delay, then turn it back on. Record the affected browser, URLs, network type, VPN or proxy use, and the time of the test. Send Support the relevant protection and application logs rather than leaving web protection disabled.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com