

What data does the app send to Gridinsoft?

Gridinsoft Help Center

Only what's needed to operate and improve the product:

- Service data (required): update requests, license verification, app/engine version, basic OS info, and an anonymized device identifier.
- Threat data (optional/when you choose): file hashes, detection names, and scan results for telemetry and accuracy tuning.
- Support submissions (only if you send them): diagnostic logs, quarantined samples, and URLs you report via Get help / Let us know.

We do not upload your personal documents or collect keystrokes or browsing history. For details on retention and controls, see our [Privacy Policy](#).