

[Troubleshooting & privacy](#)

Update Web Protection on Android

Update through Google Play or the website APK updater while preserving saved access, and learn how protection policy updates arrive.

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READ TIME

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App updates and protection policy updates are separate. New app versions change the Android interface or behavior; domain blocking decisions come from Gridinsoft's service.

01 Update a Google Play installation

1. Open Web Protection's Google Play listing using the account and device where it is installed.

2. Tap **Update** if offered. You can also use Play's app-management screen.
3. Open Web Protection afterward and check the version in **Settings** and the current Protection state.

A release may reach devices at different times. If Play does not yet offer a feature described in a newer guide, use the controls in your installed version. Do not install a website APK over the Play app just to obtain a higher version number.

02 Update a website APK installation

1. Open **Settings** → **Check for updates**. The website build also checks automatically.
2. Read the offered update information and begin the download.
3. Approve the Android package installation prompt. The app does not silently install updates.
4. If Android requests permission to install from this source, review that permission, complete the official update, then disable the source permission again if desired.
5. Reopen the app and confirm your saved access and protection status.

Update the existing installation without uninstalling it first. A normal compatible update preserves saved access. If Android rejects the package, keep the existing app and report the error; do not clear its data or force a downgrade.

03 Do I need to update the threat database?

There is no manual threat-database download in the Android app. Connected DNS requests use the service's active protection policy. A reputation correction can require a later service update and cache expiry before a browser behaves differently. Reinstalling the app does not accelerate that process.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

[Open this guide online at support.gridinsoft.com](https://support.gridinsoft.com)