How To...

How to Uninstall Trojan Killer

Use the Windows uninstaller for an installed copy, or delete the closed portable application folder after reviewing any saved quarantine data.

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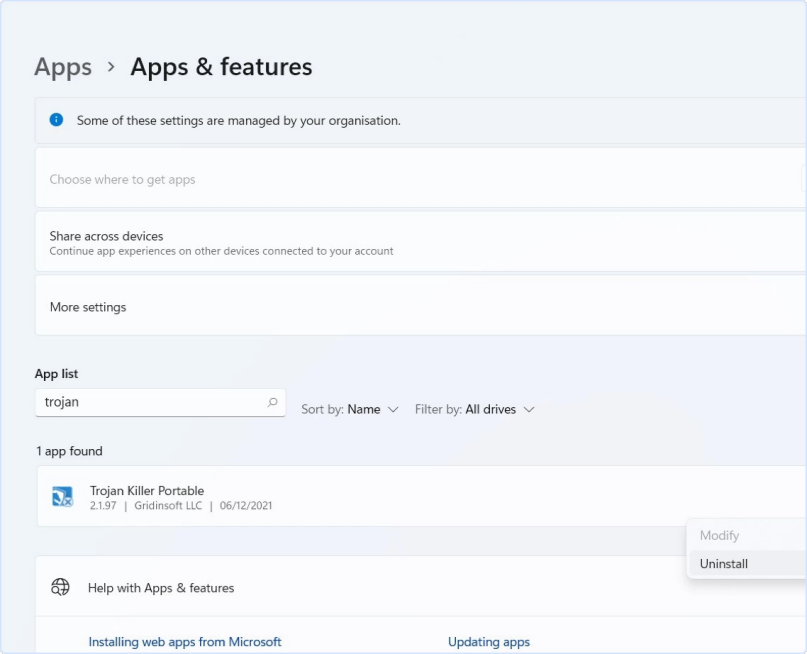
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You can remove Trojan Killer in a few clicks. Choose the method that fits your setup.

01 Method 1 — Windows Settings (Windows 10/11)

1. Open **Settings → Apps → Installed apps** (Win 11) or **Apps & features** (Win 10).

2. Find **Trojan Killer** → **Uninstall** → confirm.



02 Method 2 — Control Panel (all supported Windows)

1. Open **Control Panel** → **Programs** → **Programs and Features**.

2. Select **Trojan Killer** → **Uninstall/Change** → confirm.



03

Portable Edition (no installation)

If you used the **Portable Edition**, there's nothing to "uninstall."

- **Close the app**, then **delete the Trojan Killer folder** from your USB drive (or wherever you unpacked it).
- If you created logs or quarantine on that drive, delete those folders too.

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04 If uninstall is blocked

- **Close the app first:** Right-click the **Trojan Killer** icon in the system tray → **Exit**.
- **Reboot and try again:** Some components finish removal after a restart.

- **Temporarily pause other security tools:** EDR/AV may block uninstallers. Re-enable afterward.
- **Safe Mode (last resort):** Reboot to **Safe Mode**, then run Method 1 or 2.
- **Still stuck?** Contact Support with a brief description and a screenshot of the error dialog.

05 After uninstalling

Restart Windows, then confirm that Trojan Killer no longer appears in Installed apps. Do not delete drivers or service entries manually; if removal failed, reinstall the current official build and run its uninstaller again. For a portable copy, review reports and quarantine before deleting its folder because those files may be stored beside the application.

Uninstalling software does not automatically cancel a paid subscription or erase an account. Handle billing separately through the order provider or Support. If you removed Trojan Killer only to correct a damaged installation, download a fresh copy and follow the Trojan Killer installation guide. Re-enable any other security product that you paused during troubleshooting.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com