

[Getting started](#)

Turn Web Protection on or off on Android

Start protection, approve Android VPN permission, and confirm the active state. Learn what to do if account setup leaves protection off.

PUBLISHER

Gridinsoft Support

UPDATED

Oct 7, 2026

READ TIME

2 min

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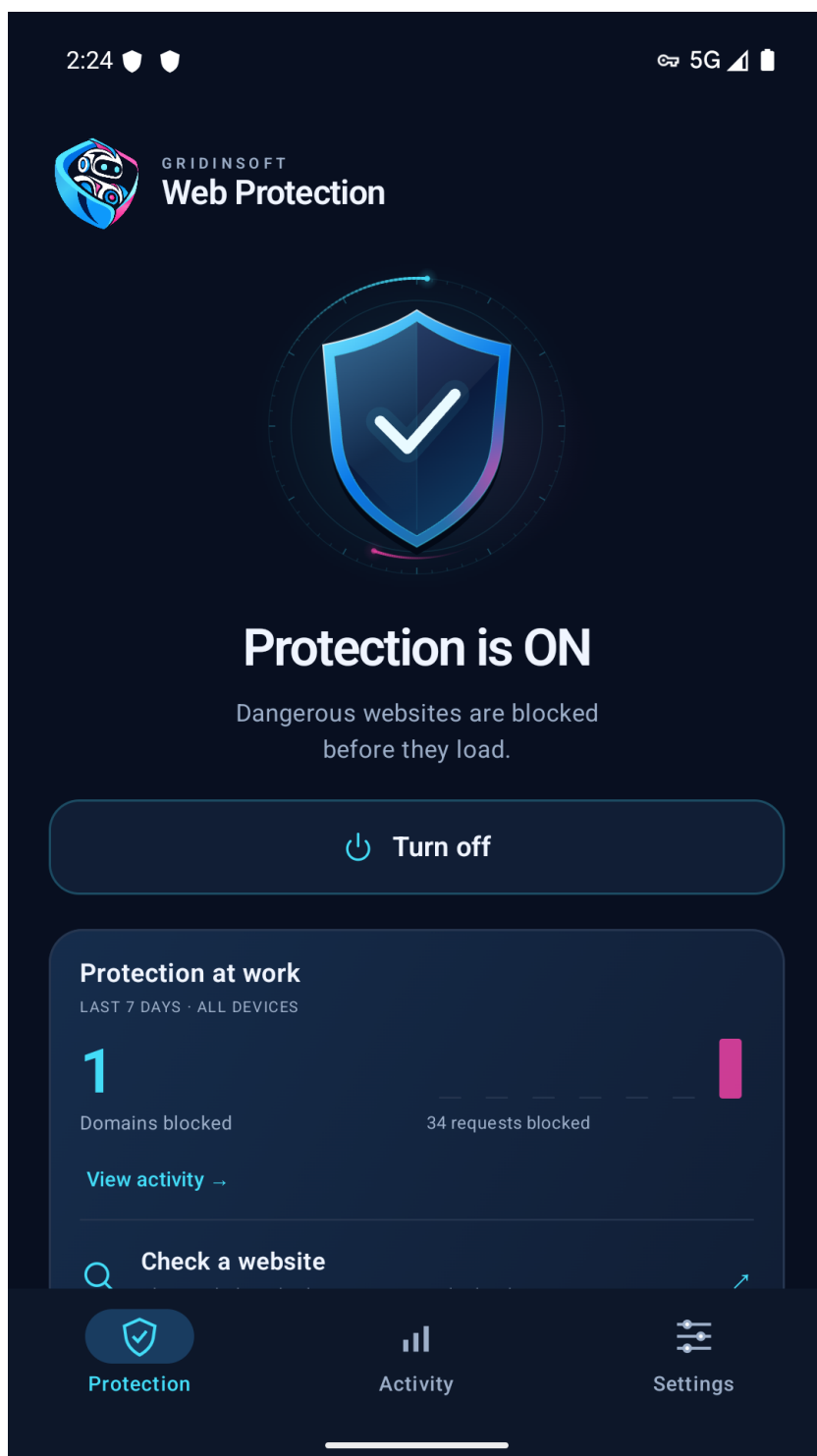
Enable protection from the **Protection** tab. The first start includes an explanation of DNS processing and Android's VPN connection request.

01 Start protection

1. Open Web Protection. For a new installation, tap **Try free for 14 days** when offered. If you already have access, choose **Already subscribed? Sign in** and complete the browser sign-

in and device connection.

2. If the app returns from sign-in with protection off, tap **Turn on protection** or **Turn on**. Account connection alone does not start filtering.
3. Read and accept the in-app protection explanation.
4. If another VPN is active, decide whether to disconnect it before continuing. Choosing **Not now** leaves Gridinsoft protection off.
5. Approve Android's VPN connection request. Wait while the app connects and checks the DNS route.
6. Confirm that the screen says **Protection is ON**.



Protection screen from version 0.5.9. Activity values belong to this example installation; your results will differ.

02 If you dismissed a permission request

Return to the app and tap the start control again. Canceling a prompt does not activate protection. If the app reports a custom Private DNS or another VPN conflict, follow the [DNS and VPN compatibility guide](#).

03 Turn protection off

Tap **Turn off** and wait for the off state. Domain filtering stops, but your saved access remains. Stopping protection does not cancel a paid subscription or delete your account.

Reopen the app to check its state after restarting the phone, force-stopping the app or using a different VPN. Do not assume it restarted automatically. The decorative map and past activity do not indicate current coverage.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

[Open this guide online at support.gridinsoft.com](https://support.gridinsoft.com)