

Internet Security toggle is off or unavailable.

Gridinsoft Help Center

Two common causes:

1) No active license Internet Security needs an active license to fetch the latest threat databases. Without current updates, we can't provide real-time protection, so the toggle stays off in unlicensed/expired states.

2) Unsupported Windows version Internet Security requires Windows 8 or later. It doesn't work on Windows 7/XP/Vista, so the toggle stays off.