General Information

Ignore List in Gridinsoft Anti-Malware

Sometimes security apps yell at good stuff. Your game mod, school tool, or a trusted site can be flagged. The Ignore List is your safe list. Add trusted files or websites so Gridinsoft stops warning about them in future scans. Product...

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READ TIME
3 min

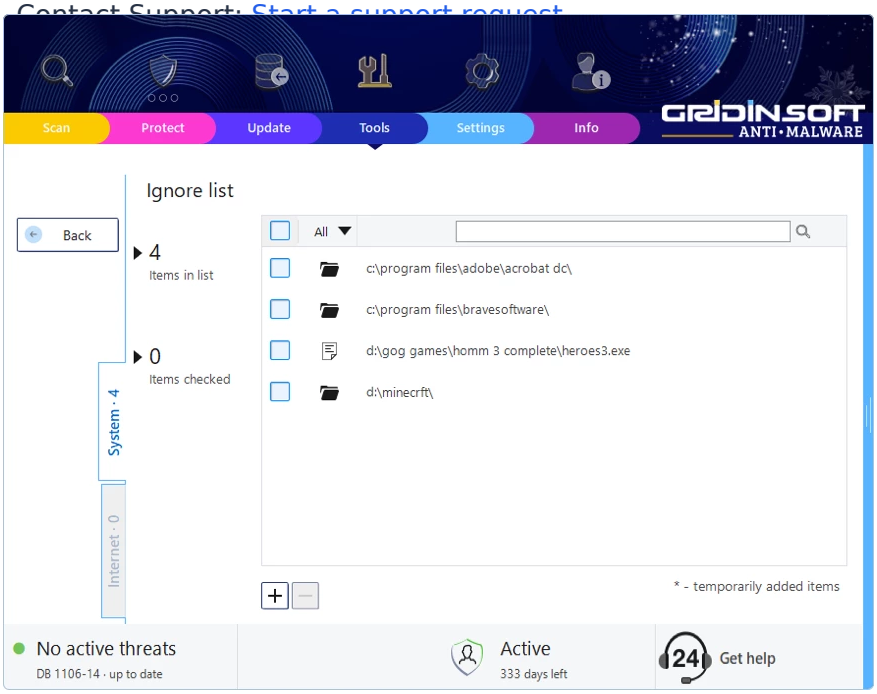
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Sometimes security apps yell at good stuff. Your game mod, school tool, or a trusted site can be flagged. The **Ignore List** is your safe list. Add trusted files or websites so Gridinsoft stops warning about them in future scans.

- Product page: https://gridinsoft.com/antimalware
- Quarantine explainer: Managing Quarantined Items
- Scan Results explainer: What you're seeing and what to do next
- Contact Support: Start a support request



01

What the Ignore List does

- **Hides false alarms** for things you trust.
- **Speeds up life** by not asking you again and again.
- **Stays under your control** so you can review or remove items anytime.

Use Ignore only when you are sure the file or site is safe. When unsure, quarantine first then ask Support.

02 When to use it

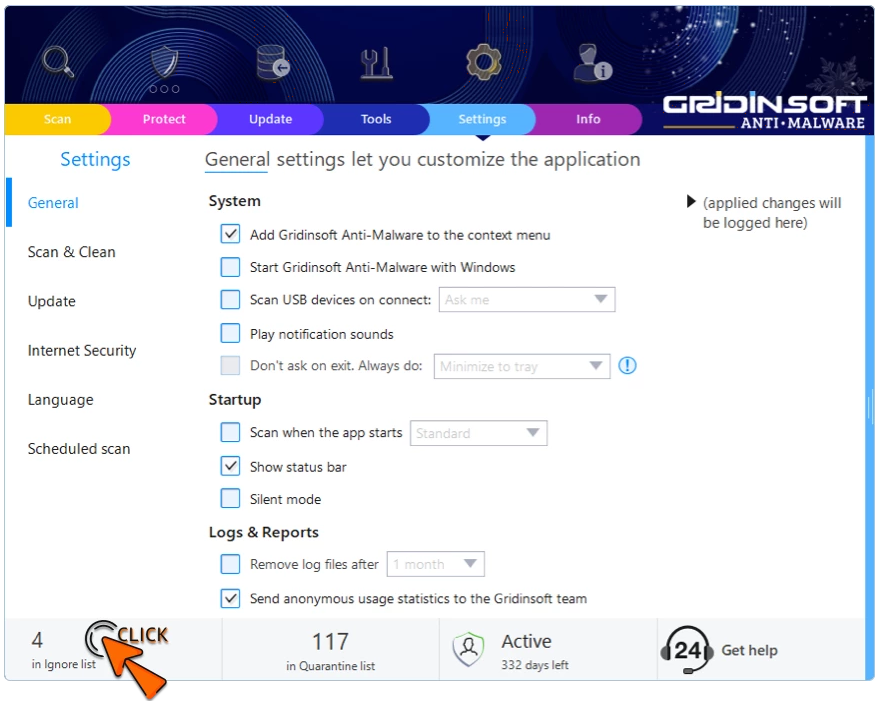
- Your homework app or game mod keeps getting flagged, yet you know it is clean.
- A website you trust gets blocked while you need it for school or work.
- You are testing your own software and do not want warnings each scan.

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How to open the Ignore List

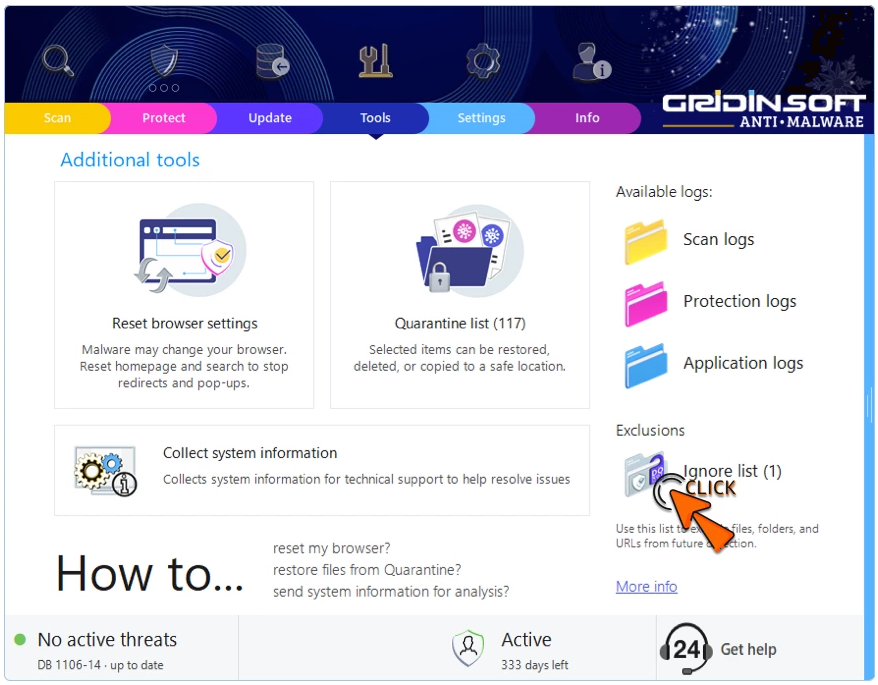
Option 1 – from the Settings tab

1. Open **Settings**.
2. Look at the lower left area for **N items in Ignore List**.
3. Click the link to open the manager.



Option 2 – from the Tools tab

1. Open **Tools**.
2. Find **Exclusions** in the bottom right.
3. Click **Ignore List**.



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Meet the two tabs

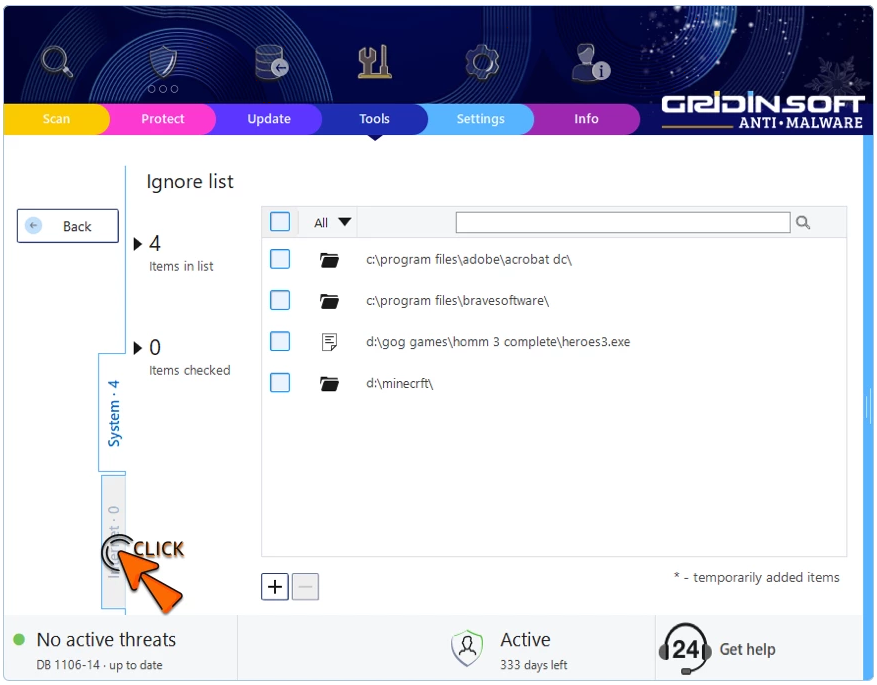
The Ignore List has two places to store your trusted stuff.

System tab – for files and folders

Anything here will not be flagged during scans.

Internet tab – for websites and URLs

These addresses will not be blocked by Internet Protection.

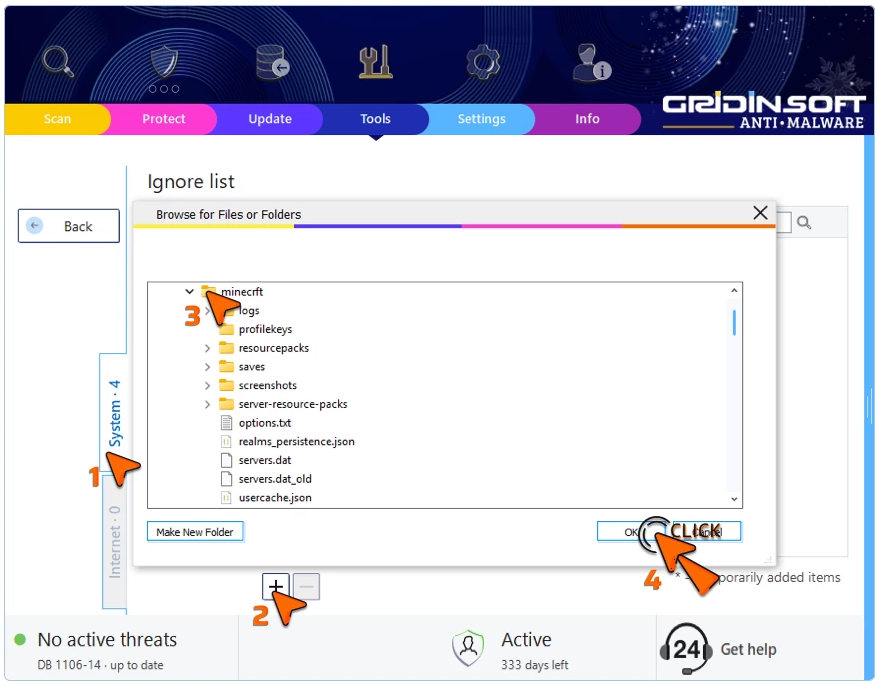


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Add something to the Ignore List

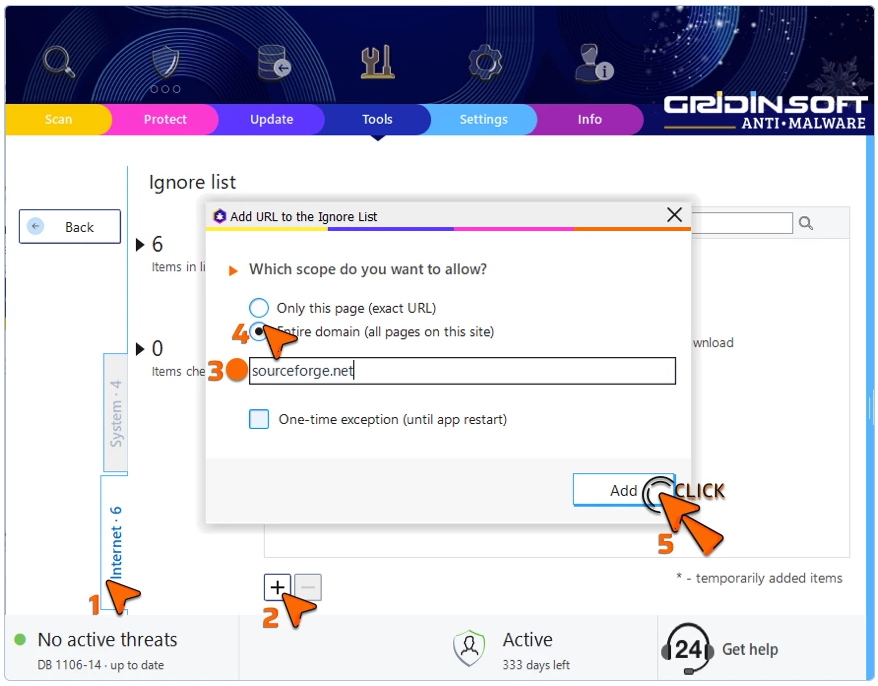
Add a file or folder

1. Go to **System Tab**.
2. Click **Add** (a "plus" icon at the bottom of list).
3. Pick the file or folder.
4. Confirm.



Add a website or URL

1. Go to **Internet**.
2. Click **Add**.
3. Enter the address.
4. Choose how broad you want the exception to be:
    - **Single URL** – only this page.
    - **Entire domain** – everything under that site.
    - **Session-only** – temporary until you close the app.
5. Confirm.

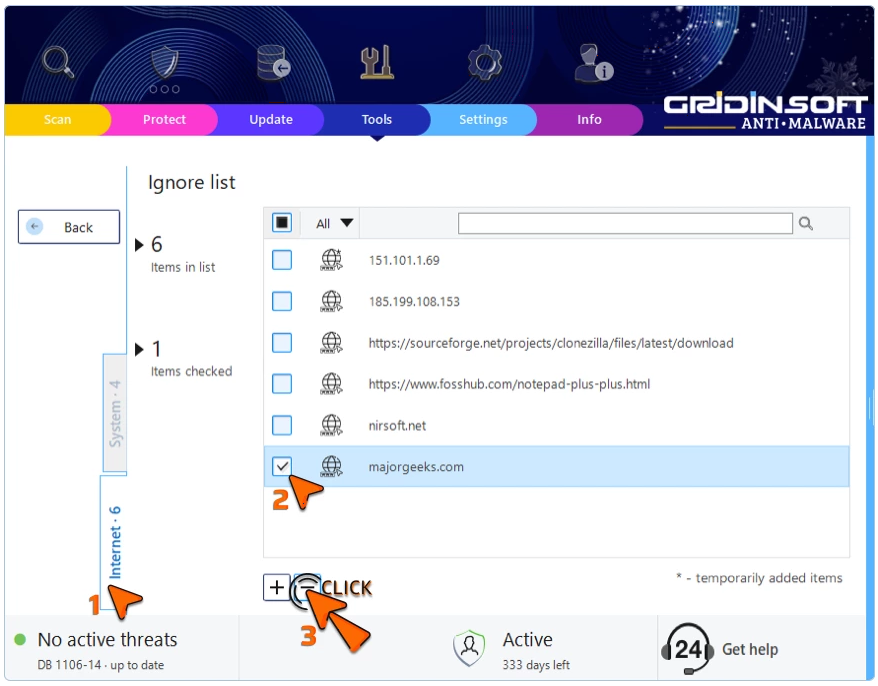


Quick advice: pick **Entire domain** only for sites you fully trust. Use **Single URL** for one-off pages.

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Remove something from the Ignore List

1. Open **System** or **Internet**.
2. Select the item you want to remove.
3. Click **Clear**.



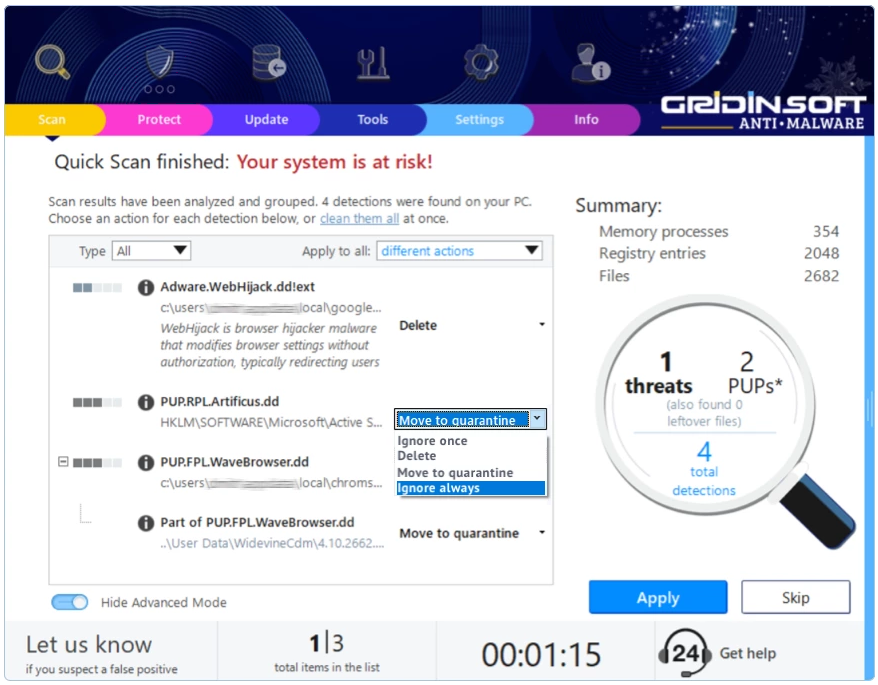
07

The fastest way: add during scan results

You can add items straight from the **Results** window when a scan finishes.

Advanced mode toggle sits under the list.

- When **ON** you can choose a different action for each item.
- Pick **Ignore always** for the item you trust.
- When **OFF** Gridinsoft chooses safe defaults for you.



08 Add one item

1. In the list, open the small action menu on that line.
2. Choose **Ignore always**.

09 Add a bunch at once

1. Use **Type** filter if you want.
2. Click **Apply to all** and choose **Ignore always**.
3. Confirm.

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Smart safety tips

- **Quarantine first, ignore later** when you are not 100% sure.
- **Review monthly.** Remove old entries you no longer need.
- **Be specific.** Prefer one file or a single URL over a whole domain.
- **When in doubt, ask.**

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Mini-FAQ

Does Ignore delete the file?

No. It just tells Gridinsoft not to warn about it.

Will ignored items still run on my PC?

Yes. That is why you should only ignore things you trust.

Can I undo it?

Yes. Open the Ignore List and **Clear** the entry.

What is the difference between Ignore and Quarantine?

Quarantine isolates the file safely. **Ignore** leaves it alone and stops warnings.

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Summary

- Use **Ignore List** for trusted files or sites only.
- Add from **System** tab for files, **Internet** tab for websites.
- You can also add items right from **Scan Results** using **Advanced mode**.
- Review the list regularly to keep protection strong.

If you need a second opinion on a file or link, we are here to help.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com