

I paid for the license, but I didn't receive the key.

Gridinsoft Help Center

Payment confirmation can take 30 minutes to 24 hours. Once your payment clears, the activation code is emailed to the address used at checkout. If it hasn't arrived, check Spam/Junk/Promotions and search your inbox for "Gridinsoft," "license," or "activation code." Also confirm there were no typos in your email and that your bank didn't flag the transaction. If it's been more than 24 hours-or you still can't find the email-please contact our Support Team and include your order number, purchase email, approximate purchase time, and payment method so we can resend your key promptly.