GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

Account & Billing

How to Purchase Gridinsoft Anti-Malware

Purchase Gridinsoft Anti-Malware safely from the official website, choose the right license, complete checkout, and find your activation key.

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Purchase Gridinsoft Anti-Malware through the official Gridinsoft website so you receive a genuine license, the correct subscription terms, product updates, and access to support.

01 Before you buy

- Gridinsoft Anti-Malware is a Windows security product. Check the current system requirements before purchasing.
- You can start with the free 6-day trial. No credit card is required for the trial.
- Review the current license duration and device coverage shown on the purchase page. Plans and prices can change, so the checkout summary is the final reference for your order.

02 Purchase from the official website

1. Open the official Gridinsoft Anti-Malware page.
2. Choose the license term and plan that match the number of devices you want to protect.
3. Click **Buy Now** to continue to the secure checkout.
4. Enter an email address you can access. Your order confirmation and activation key will be sent to this address.
5. If you have a valid promotional code, enter it when the checkout offers that option.
6. Before paying, verify the product name, license term, device coverage, renewal terms, and total charge.
7. Complete the payment and keep the order confirmation for your records.

Available payment methods depend on your country and the billing partner handling the checkout. A redirect from the official Gridinsoft page to a billing partner's secure checkout is expected.

03 After payment

When the payment is approved, the purchase email should receive an order confirmation and license key. Check Spam, Junk, and Promotions if the message is not in your inbox.

1. Install or open Gridinsoft Anti-Malware.
2. Open the **Info** tab.

3. Select **If you already have a license**.
4. Enter the activation key exactly as it appears in the purchase email.

You can also find the key in the Member Area. If the payment completed but no key arrived, follow the missing license key guide.

04 Existing customers and renewals

Use the renewal section on the official product page and enter your current or previous activation key. Any renewal discount and its terms are displayed there before checkout.

05 Need help with an order?

For a payment, license, or renewal issue, submit a support request and include the purchase email and order number. Do not include full card details, passwords, or other sensitive payment information.

If you need to request a refund, review the Gridinsoft Refund Policy first.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com