GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

How To...

How to manage settings in Trojan Killer

You can customize language, theme, updates, and scan behavior in one place. Open settings: launch Trojan Killer → click the gear icon in the top-right. General Language Choose your interface language from the dropdown. Theme (Use Skin)...

PUBLISHER	UPDATED	READ TIME
Gridinsoft Support	Jul 17, 2026	2 min

CONTENTS

In this guide

01 General
02 Scan settings
03 Apply and use
04 Portable Edition note
05 Troubleshooting

You can customize language, theme, updates, and scan behavior in one place.

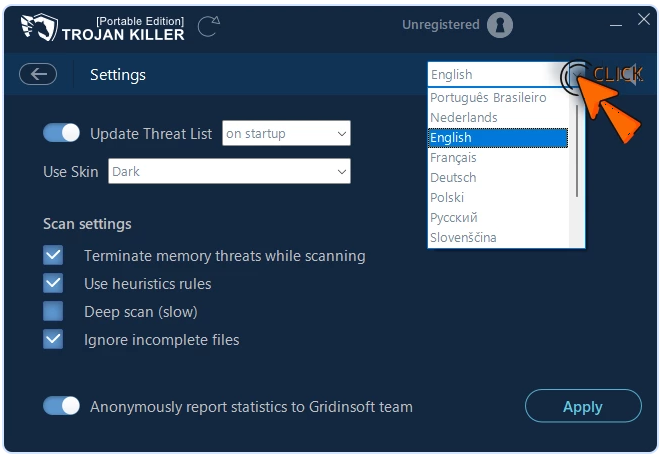
Open settings: launch Trojan Killer → click the **gear icon** in the top-right.



01 General

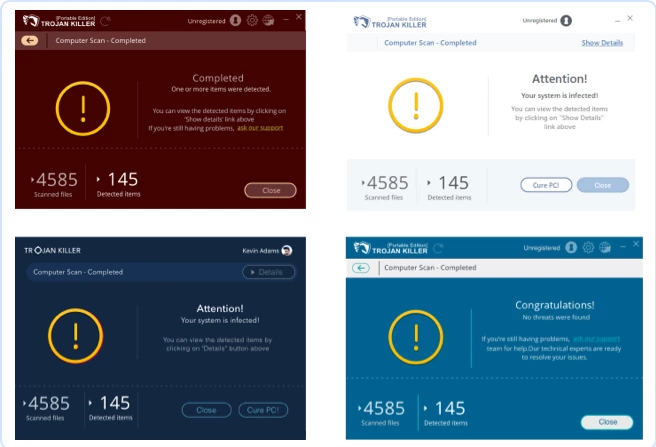
Language

Choose your interface language from the dropdown.



Theme (Use Skin)

Pick a look you like: **Dark, Winter, Milk Chocolate, Ocean Blue**. The change applies immediately after you choose a theme.



Threat list updates

Choose when Trojan Killer downloads the latest definitions:

- **On startup** – update once when the app starts.
- **Before every scan** – update right before scanning for the best detection.

Sound notifications

Use the speaker icon to turn sounds on or off.

---

02 Scan settings

Toggle the options you want, then click **Apply**.

Terminate memory threats while scanning

Stops and removes active malware running in memory during the scan. Recommended.

Use heuristic rules

Detects suspicious behavior and patterns that signature-only scans can miss. May increase scan time a little.

Deep scan (slow)

Thorough, sector-by-sector style checks for stubborn threats and leftovers. Use when you suspect a deeply hidden infection.

Ignore incomplete files

Skips corrupted or partially downloaded files that apps are not using. Helps speed up scans and reduce false alarms.

Anonymous statistics

Optional. Send anonymized detection stats to the Gridinsoft team to improve malware coverage. No personal files or data are collected.

ⓘ

Tip: If you enable **Deep scan** and **Heuristics** together, expect longer scans but higher detection on tricky threats.

---

03 Apply and use

After changing options, click **Apply**.

Your next scan will use the new settings.

---

04 Portable Edition note

If you run the Portable Edition from a USB drive, settings are saved in the app’s folder on that drive. Use the same USB to keep your preferences across PCs.

---

05 Troubleshooting

- **I don’t see updates:** ensure you are online and the **Threat list updates** option is not set to Off.
- **Scan is too slow:** disable **Deep scan** for routine checks; keep **Heuristics** on.

- **Too many alerts on damaged files:** enable **Ignore incomplete files**.

If something still feels off, take a screenshot of the **Settings** window and contact Support.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com