GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

How To...

How to use Trojan Killer

Trojan Killer is a portable malware cleaner for PCs and USB drives. It quickly finds and removes threats, resets changes they've made, and helps you get back to normal. If you haven't installed or prepared the Portable Edition yet, see...

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Trojan Killer is a portable malware cleaner for PCs and USB drives. It quickly finds and removes threats, resets changes they've made, and helps you get back to normal.

If you haven't installed or prepared the Portable Edition yet, see **Download & Install** first. Otherwise, jump in.

01

What can I scan with Trojan Killer?

A scan checks your device for malware and unwanted changes, then lets you remove what it finds. You can choose:

- **Standard scan** – Fast check of common infection areas (startup, memory, key locations).
- **Full scan** – Thorough scan of the whole system, including archives and more locations.
- **USB disks** – Scan removable drives for autoruns and hidden junk.
- **Custom scan** – Choose specific files/folders to scan.



ⓘ

Tip: Run a **Full scan** at least weekly or whenever you suspect a deeper issue.

Standard vs. Full scan (what to expect)

- **Standard**: quickest; good for routine checks and most adware/hijacks.
- **Full**: slower; best for stubborn or deeply hidden threats. You can keep working while it runs.

Threat definitions update automatically at startup. If prompted, let the updater finish for best detection.

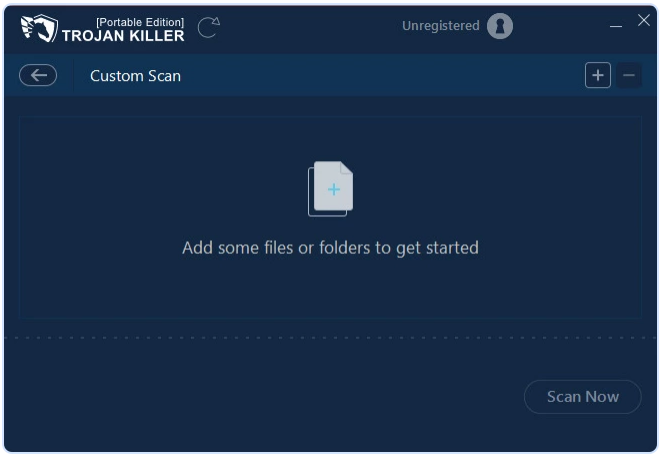
02

How do I start a scan?

1. **Open Trojan Killer** and choose your scan type on the main screen.
2. Click Standard **Scan** and let it run.
3. When it completes, review the results (see next section).

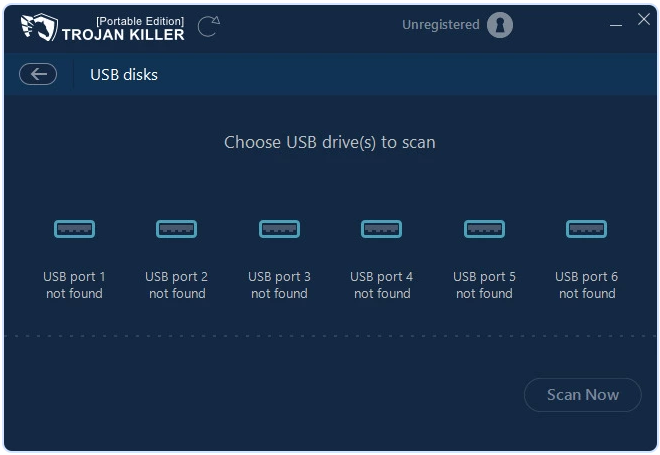
Custom Scan

Choose **Custom scan** if you want to target a folder or a few files (e.g., Downloads). Add the items, then **Scan now**.



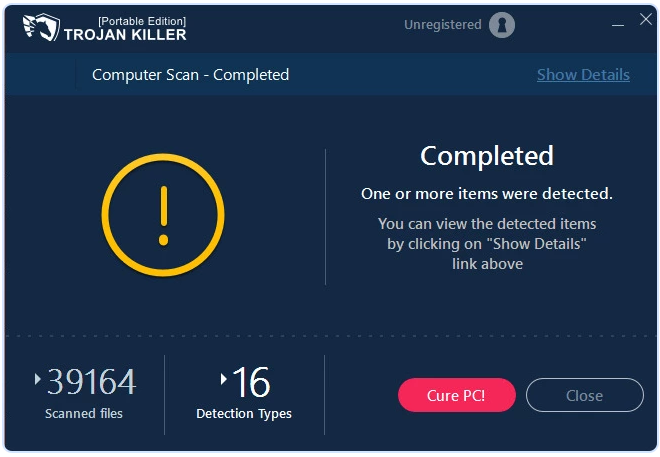
USB Disks

Connect your USB drive, open **USB disks**, select the device, and **Scan now**.

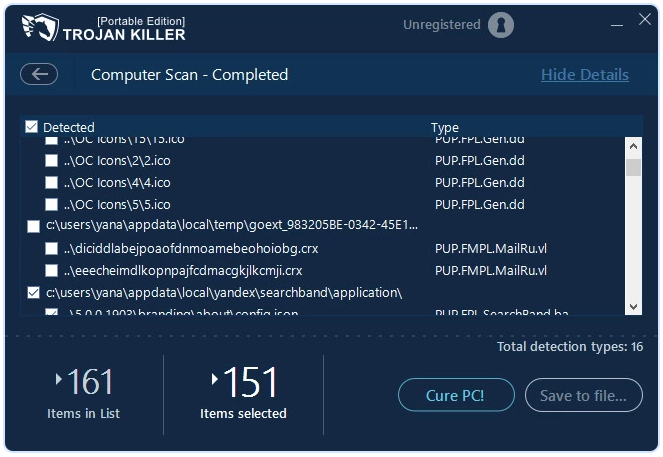


03 How do I remove detected threats?

When a scan completes, you'll see the results:



Click **Show Details** to view items.



1. Keep the checkmarks on items you want to remove (recommended).
2. Click **Cure PC** to quarantine/remove them.
3. If prompted to reboot, please do—some fixes finalize after restart.

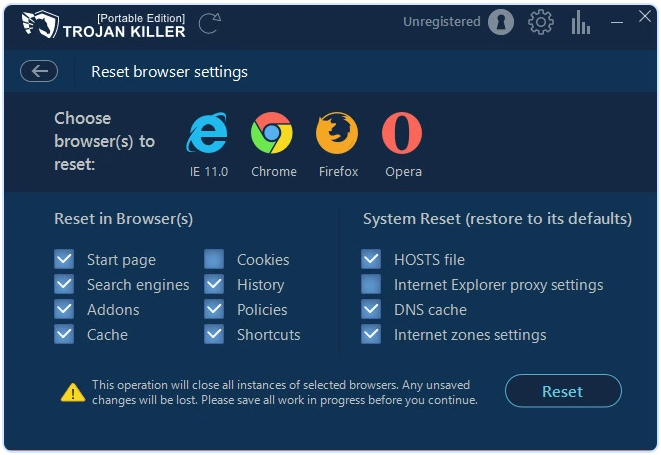
Pro tip: Only clear a checkmark if you're absolutely sure an item is safe. When in doubt, keep it selected or ask Support.

You can also click **Save to file…** in the details window to export the results to a report.

04

What else can I do with Trojan Killer?

- **Reset Browser Settings**: After cleaning, restore your homepage, search engine, and proxy/HOSTS settings if they were changed.
  Open Trojan Killer → click **Reset Browser Settings** (top-right toolbar) and follow the prompts.



- **Keep definitions fresh**: Let updates complete before a scan for the best detection coverage.



05

Quick tips

- **Slow scan?** Use **Standard** for routine checks; reserve **Full** for deep cleaning.
- **False positive concerns?** Save the report and contact Support—we'll review quickly.

- **Portable Edition**: Use the same USB to keep your settings and activation consistent across PCs.

06

Need help?

Send Support: a short description, the **Save to file…** report (if available), and a screenshot of the results window. We'll help you resolve anything that remains.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com