

# How to Activate Gridinsoft Anti-Malware

Gridinsoft Help Center

Activation connects your Gridinsoft Anti-Malware installation to a valid license. You need the license key from the purchase email or Member Area and a working internet connection.

## Before activation

- Install the latest official Gridinsoft Anti-Malware build.
- Confirm that Windows date, time, and time zone are correct.
- Copy the license key from the purchase email or find it in the Member Area.
- Close spaces before or after the key when copying it.

## Activate the license

- Open Gridinsoft Anti-Malware.
- Open Info.
- Select Enter a new license key.
- In the Already have a license key? dialog, stay online and enter the key you received.
- Paste the license key exactly as issued and submit it for verification.
- Read and accept the license terms if the app displays them.
- Wait for the confirmation, then reopen the license page to verify the status and expiration date.

The key field is intentionally hidden in this image. Never publish a screenshot containing your complete license key.

## After successful activation

- Check for application and threat database updates.
- Confirm that the intended real-time protection modules are active.
- Run a Quick Scan to establish a current security baseline.
- Keep the purchase email and key in a secure place. Do not publish or share the full key.

## If the key is rejected

- Verify similar characters and remove extra spaces.
- Make sure the key belongs to Gridinsoft Anti-Malware rather than another Gridinsoft product.
- Turn off VPN or proxy temporarily if it prevents connection to the activation service; do

not disable your firewall or antivirus.

- Run the genuine app as administrator and retry once.

## If the activation limit is reached

The license may already be associated with the allowed number of devices or with a previous Windows installation. Follow The activation limit is reached. Do not buy a second license before Support checks the existing activation.

## If an activated app asks you to buy again

Re-enter the same key and follow the activation recovery guide. System changes or damaged local activation data can make the app request verification again.

## Contact Support

If activation still fails, submit a ticket with the purchase email, order number, exact error, Windows version, app version, and only the last four characters of the license key. Never send the full key in a public message or screenshot.