GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

Trojan Scanner

Run your first scan with Trojan Scanner

Check installed apps and downloaded files, read detections clearly, and confirm each removal in Trojan Scanner.

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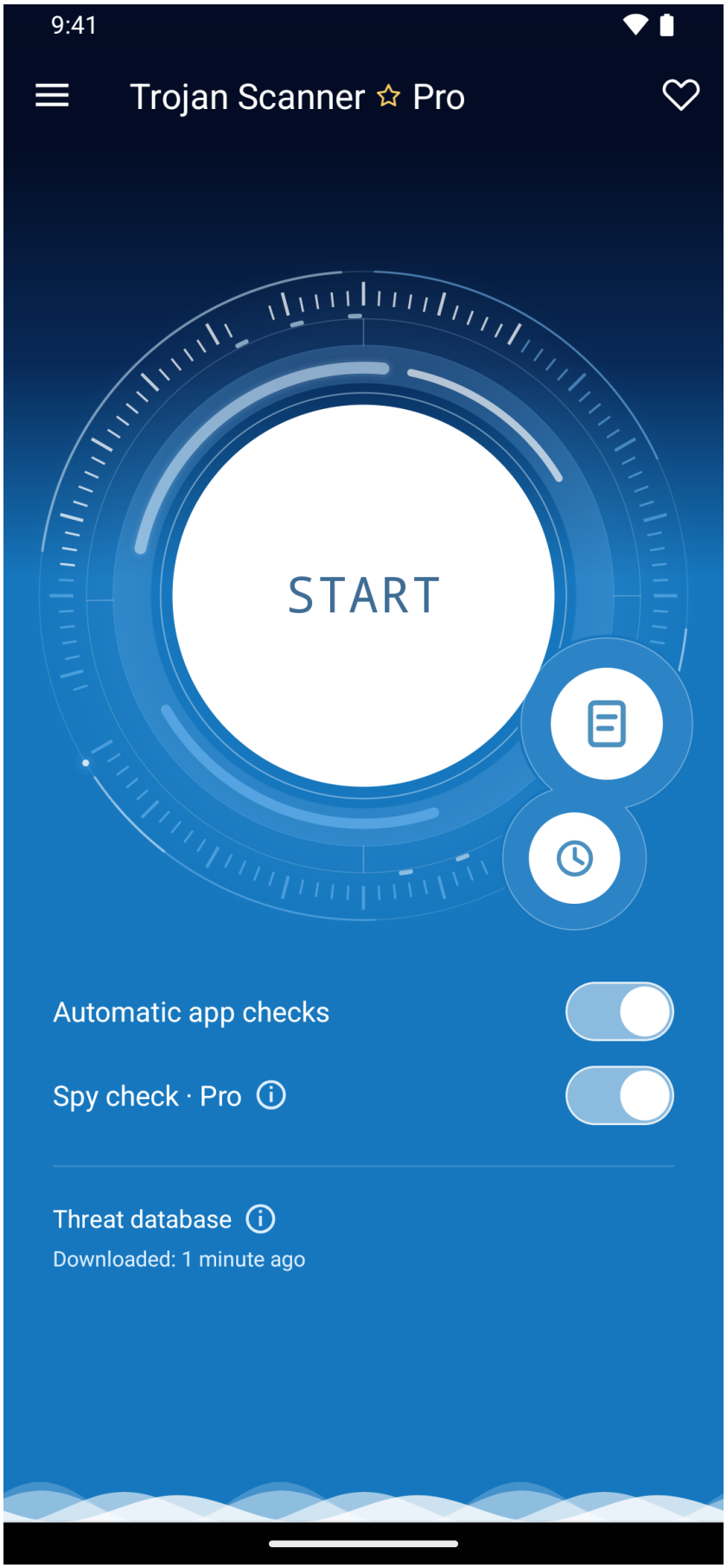
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Your first scan gives you a useful starting point: what was checked, which findings need attention and whether anything could not be read. Device scanning is free and works without a Gridinsoft account.


9:41
Trojan Scanner ☆ Pro
START
Automatic app checks
Spy check · Pro
Threat database
Downloaded: 1 minute ago

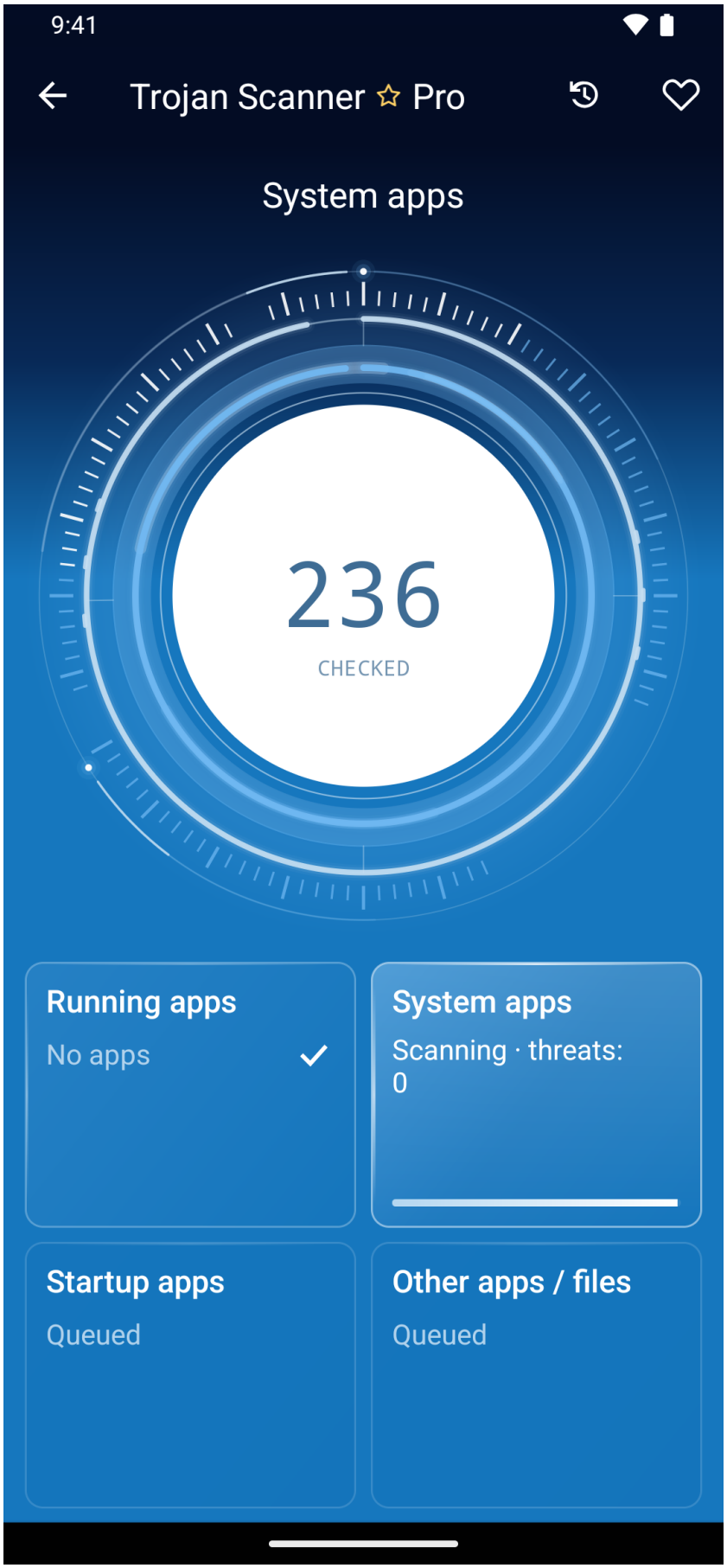
Trojan Scanner with the Pro appearance. Manual scans, What changed and Protection history are also available in Free.

01 Before you start

1. Open Trojan Scanner. Allow the initial threat database download to finish; an internet connection is needed to obtain definitions.
2. Allow notifications if you want to see background progress and the completed scan result while using another app.

02 Run the scan

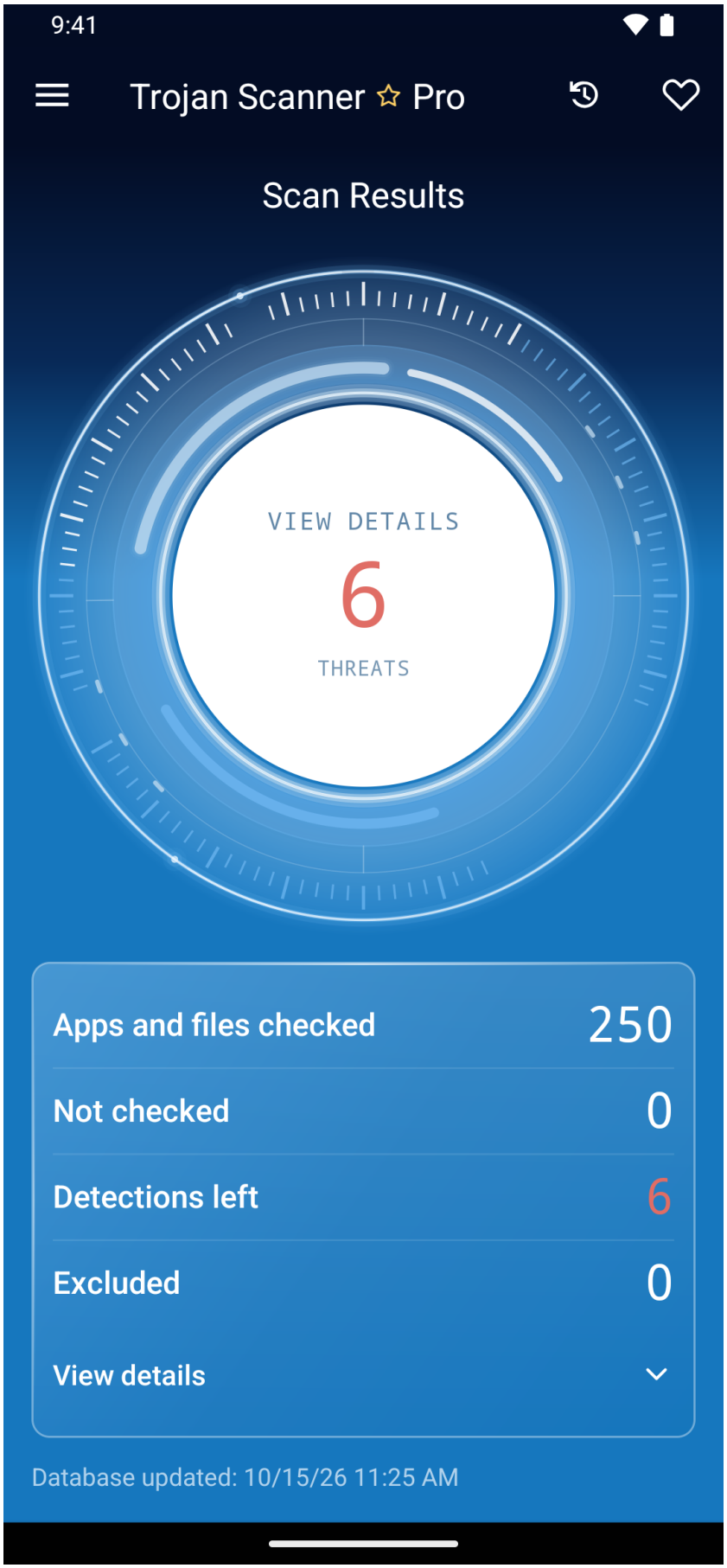
1. Tap the large **Start** circle on the home screen.
2. When file access is offered, allow it to include downloaded APKs and archives in accessible shared folders, or choose **Check installed apps only**. Private data inside other apps is not accessible.
3. Wait for the scan stages and final result. A zero detection count while scanning is still in progress is not a completed result.
4. Read the final status and open the finding details, if any. Check whether any apps, files or folders were not checked.


9:41
Trojan Scanner ☆ Pro
System apps
236
CHECKED
Running apps
No apps
System apps
Scanning · threats:
0
Startup apps
Queued
Other apps / files
Queued

A scan running on a test device with the Pro appearance. App counts and duration depend on your device.

03 Choose what to do with a finding

Expand a detection to review the item and the reason it was flagged. A known-threat match is different from a potential permission or surveillance risk. Legitimate apps can need sensitive permissions, so review their purpose and source.


9:41
Trojan Scanner ☆ Pro
Scan Results
VIEW DETAILS
6
THREATS
Apps and files checked 250
Not checked 0
Detections left 6
Excluded 0
View details
Database updated: 10/15/26 11:25 AM

Demonstration on a test device using harmless test samples. Review the finding type and item details before choosing an action.

1. Review each item before selecting it for removal. You can skip individual findings.
2. Use the removal action. Android asks before uninstalling an ordinary installed app; a downloaded file has its own confirmation.
3. Wait for the confirmed result. Canceling a prompt or adding an exclusion does not mean the item was removed.
4. Run a new scan after cleanup to check the current state.

04 Find the result later

Open **Protection history** from the small home-screen shortcut or the menu. The first completed device check also creates the reference used by **What changed**. See results and protection history and removal, exclusions and quarantine.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com