

# How do I access the Member Area?

Gridinsoft Help Center

First time:

- Go to [my.gridinsoft.com](https://my.gridinsoft.com).
- Click Password recovery.
- Enter the email you used to purchase Gridinsoft Anti-Malware and click Send password reset link.
- Open the email, follow the link, and set your password (check Spam/Junk if you don't see it).

Returning users: Visit [my.gridinsoft.com](https://my.gridinsoft.com) and sign in with your email and password.

The Member Area lets you view and manage licenses, devices/activations, and order details, and update your contact info. If you don't receive the reset email after a short while, confirm the purchase email was entered correctly or contact our Support Team.