

# Do you share or sell my data to third parties?

Gridinsoft Help Center

No. We do not sell personal data or use it for advertising or profiling.

We share only what is necessary to operate the product, under contracts that restrict use to the stated purpose:

- Service providers: licensing/activation, payment processing, crash/error reporting, email delivery, and secure cloud hosting. They may process limited data (e.g., license ID, app/version info, anonymized device ID, transactional details) solely to provide these services.
- User-initiated support: if you choose Get help / Let us know, you may send diagnostic logs, sample files, or URLs. These are used only to investigate your request.

Additional points:

- No ad tech or trackers: we do not share data with ad networks or data brokers.
- Telemetry is optional: anonymous usage statistics can be turned off in Settings -> General -> Logs & Reports.

For full details, please see our Privacy Policy.