

How To Activate your subscription in Trojan Killer

Gridinsoft Help Center

You need a license key to start the activation process. If you don't have one yet, you can purchase it inside the app or on our website.

Before you start

- Internet is required for activation and license checks.
- Use the latest version of Trojan Killer.
- If you're using the Portable Edition, plug in the USB drive you plan to use.

1. Open the activation panel

- Launch Trojan Killer.
- Click the Unregistered badge in the top-right corner.

2. Buy a license (if you don't have a key yet)

- Click Get a license in the center of the window.
- In the next screen, choose your plan and click Add to cart.
- Complete the purchase. We'll email your license key to your order email.
- You can also find your key anytime in the Member Area (Customer Portal).

Note: If you've never signed in to the Member Area or forgot your password, use Password recovery to set a new one.

3. Enter your license key

- In the same window, click the here link above the button.
- Paste your license key exactly as it appears in the email.
- Click Activate Now and wait for the success message.

Portable Edition notes

- Keep the USB drive connected during activation.
- Activation data is saved on that USB drive. If you move or re-download the Portable folder, you may need to activate again.

Where to find your key later

- Email: Search your inbox for the order confirmation.
- Member Area: Sign in with your order email to view keys and details.

Quick fixes

- Invalid key: Paste again without spaces; check 0/O and 1/l.
- Can't connect: Make sure you're online; temporarily allow Trojan Killer through your firewall or proxy, then retry.
- Clock out of sync: Windows -> Settings -> Time & language -> Date & time -> Set time automatically.

Still need help?

Send Support:

- A short description of the issue
- A screenshot of the License / Activation screen
- Your order email and order ID (if available)

We'll get you activated quickly.