How To...

# How To Activate your subscription in Trojan Killer

You need a license key to start the activation process. If you don’t have one yet, you can purchase it inside the app or on our website. Before you start Internet is required for activation and license checks. Use the latest version of...

PUBLISHER
Gridinsoft Support

UPDATED
Jul 17, 2026

READ TIME
2 min

CONTENTS

## In this guide

01 Before you start
02 1. Open the activation panel
03 2. Buy a license (if you don’t have a key yet)
04 3. Enter your license key
05 Portable Edition notes
06 Where to find your key later
07 Quick fixes
08 Still need help?

You need a license key to start the activation process. If you don’t have one yet, you can purchase it inside the app or on our website.

## 01 Before you start

- Internet is required for activation and license checks.
- Use the latest version of **Trojan Killer**.
- If you’re using the **Portable Edition**, plug in the USB drive you plan to use.

---

## 02 1. Open the activation panel

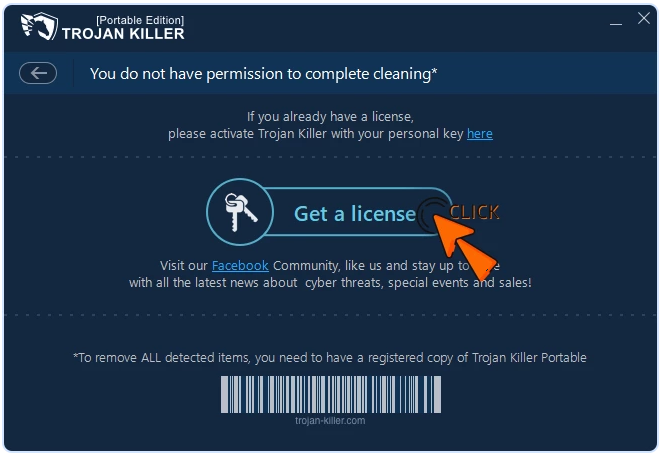
- Launch **Trojan Killer**.
- Click the **Unregistered** badge in the top-right corner.




---

## 03 2. Buy a license (if you don’t have a key yet)

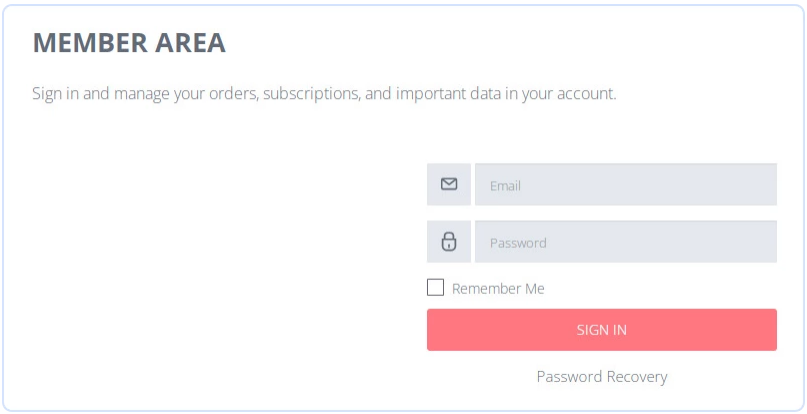
- Click **Get a license** in the center of the window.




- In the next screen, choose your plan and click **Add to cart**.




- Complete the purchase. We'll email your **license key** to your order email.
- You can also find your key anytime in the **Member Area** (Customer Portal).



> Note: If you've never signed in to the Member Area or forgot your password, use **Password recovery** to set a new one.

---

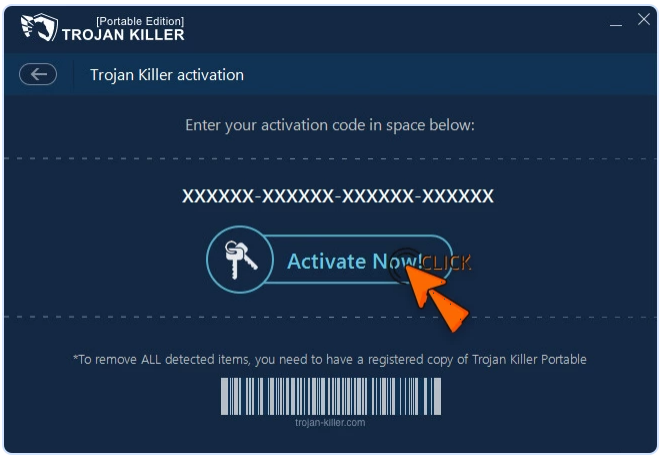
04

## 3. Enter your license key

- In the same window, click the **here** link above the button.




- Paste your **license key** exactly as it appears in the email.
- Click **Activate Now** and wait for the success message.




Tip: When pasting from email, remove extra spaces. Check look-alike characters (0 vs O, 1 vs I). Keep your keyboard layout set to English.

05

## Portable Edition notes

- Keep the **USB drive** connected during activation.
- Activation data is saved on that USB drive. If you move or re-download the Portable folder, you may need to activate again.

06

## Where to find your key later

- **Email:** Search your inbox for the order confirmation.
- **Member Area:** Sign in with your order email to view keys and details.

07

## Quick fixes

- **Invalid key:** Paste again without spaces; check 0/O and 1/I.
- **Can’t connect:** Make sure you’re online; temporarily allow Trojan Killer through your firewall or proxy, then retry.
- **Clock out of sync:** Windows → **Settings → Time & language → Date & time → Set time automatically**.

08

## Still need help?

Send Support:

- A short description of the issue
- A screenshot of the **License / Activation** screen
- Your **order email** and **order ID** (if available)

We’ll get you activated quickly.

NEED MORE HELP?

### We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

**Open this guide online at support.gridinsoft.com**