

Trojan Scanner

Activate, restore and manage Trojan Scanner Pro

Activate Pro through Google Play, restore an existing purchase, manage renewal and move your one-device subscription when offered.

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CONTENTS

In this guide

01 Activate Pro**02** Restore an existing purchase**03** Manage renewal or move Pro**04** If activation does not finish

Activate Pro to add Anti Spy, suspicious-link checks and automatic scanning routines to your free tools. Trojan Scanner shows the current offer in the app, and Google Play handles the subscription purchase.

01 Activate Pro

1. Open Trojan Scanner, open the menu and tap **Unlock Pro**.

2. Review the benefits, annual price and one-device plan. Tap **Activate Pro** when the offer is available.
3. Read and confirm the purchase in Google Play using the Google account you want to use for the subscription.
4. Return to Trojan Scanner and wait for verification. When the page says **Pro is active**, tap **Pro settings** to choose the features you want to enable.

The plan is billed annually and renews automatically unless canceled in Google Play. Use the price and terms displayed at purchase; prices can differ by country and account. A Gridinsoft member account is optional for local scanning and is separate from the Google account used for your purchase.

02 Restore an existing purchase

1. Check that Google Play is using the Google account that bought Pro.
2. In Trojan Scanner, open **Unlock Pro → Already have Pro?** and tap **Restore purchases**.
3. Keep an internet connection available while the purchase is verified. If Pro is already active, use **Settings → Trojan Scanner Pro** to open its controls.

If Gridinsoft provided an access code, open **Already have Pro? → Have an access code?**, enter it and tap **Activate**. Use this option only for a code supplied by Gridinsoft.

03 Manage renewal or move Pro

Open **Settings → Trojan Scanner Pro → Pro subscription → Manage in Google Play** to review or cancel your subscription. You can also find it in Google Play under your account's subscriptions. Follow the cancellation confirmation and end date shown there.

The plan covers one device. If the app offers **Move Pro to this device**, read its confirmation before continuing. Moving access revokes Pro cloud access on the other device; offline Pro features can remain there for up to six hours. Transfers are limited to once every 24 hours.

04 If activation does not finish

- **Payment is pending:** Pro becomes available after payment and verification. Check the purchase in Google Play rather than starting another purchase.
- **The plan or verification is unavailable:** check your connection, reopen the page and retry or restore the purchase.
- **Pro is still missing:** [contact Support](#) with the displayed message and your app/Android versions. Do not send payment-card details or passwords.

When Pro access ends, manual scans and automatic checks of new and updated apps remain free. Saved results remain readable on the device. See the [Free and Pro comparison](#) for the feature differences.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

[Open this guide online at support.gridinsoft.com](https://support.gridinsoft.com)