

A detection appeared - should I Remove or Quarantine?

Gridinsoft Help Center

Short answer: Prefer Remove; use Quarantine if unsure.

How to decide

- Remove when the item is clearly malicious or unwanted (adware, trojan, SMS fraud, etc.).
- Quarantine if you are not sure what the file is, or it belongs to an app you still use.

After you choose

- Remove: The item is deleted. If it returns, update definitions and run Deep scan.
- Quarantine: The item is isolated and can't run. Review later via Quarantine.

Special cases

- Preinstalled or device-admin apps: Android may block removal. Go to App info -> Disable or Remove admin first.
- System locations: Some files are read-only; the app will recommend quarantine or manual steps.

Good practice

- Keep Quarantine cleanup at 2-4 weeks.
- Avoid Ignore unless you know the exact file and trust its source.