GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

67 Cleaner

Scan for malware and review detections in 67 Cleaner

Run a Quick, Full or Custom Scan in 67 Cleaner, review what was checked, and manage quarantined files.

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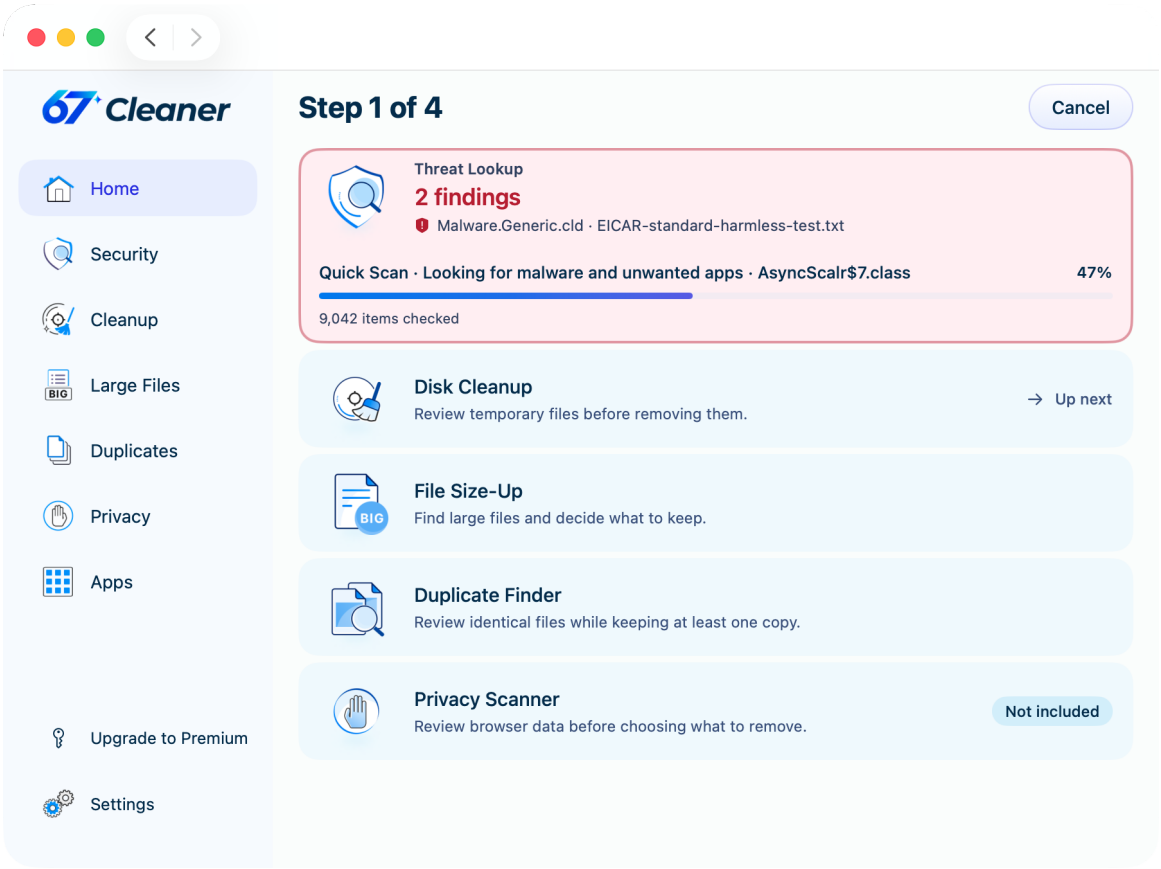
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01 Run a scan

1. Open **Security** in 67 Cleaner.
2. Choose **Quick Scan** for a check of common locations. With paid Premium, choose **Full Scan** for broader coverage or **Custom Scan** to pick folders.
3. Start the scan and let it finish. If some items could not be checked, review the reported coverage. If definitions are unavailable, check your connection and try again.



An example Quick Scan in progress with harmless test files.

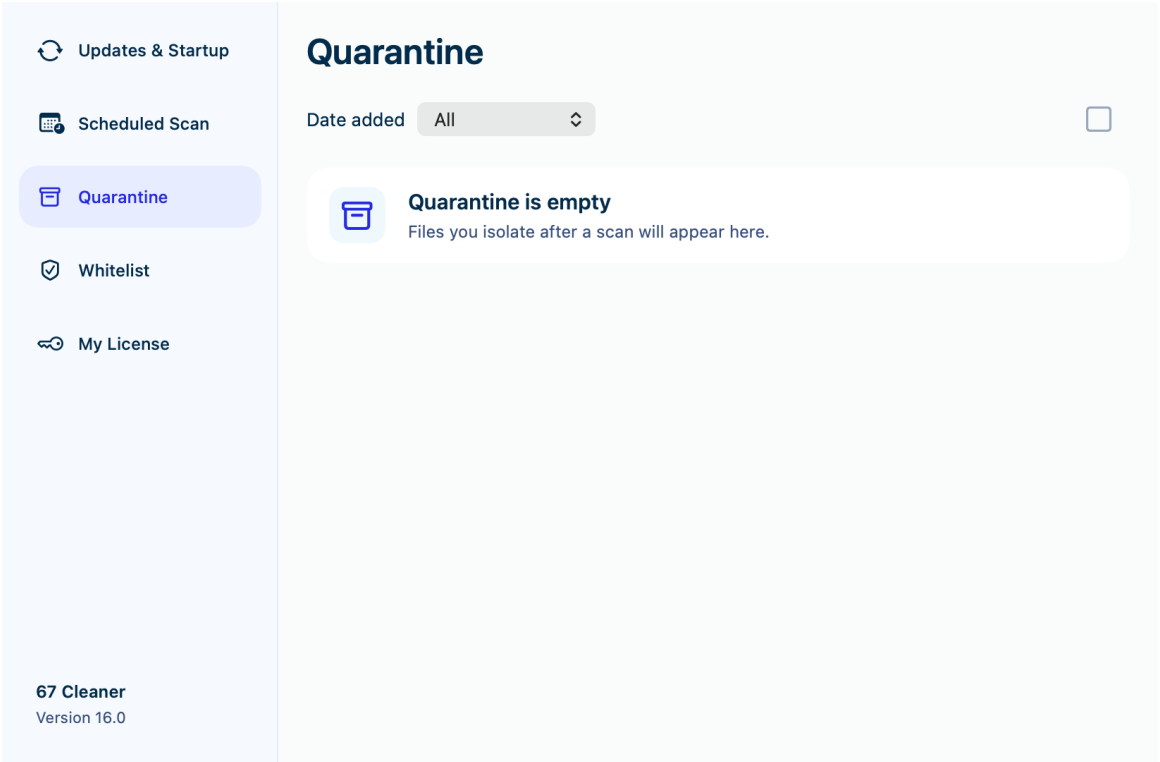
02 Decide what to do with a detection

Open the detection details and check the name, file location and scan status. Running a scan leaves files in place. With an active trial or paid Premium, review the available actions for each item before confirming. Quarantine keeps an encrypted copy locally. Permanent removal can prevent recovery.



Review each flagged item in Security before selecting an action. The files shown are test samples.

Open **Settings → Quarantine** to review isolated files. If you believe a file is safe, leave it in quarantine while Gridinsoft reviews the detection. Send the detection name, file path with personal details removed, and the circumstances of the detection through the support form.



Open Quarantine in Settings to review files you have isolated.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com