GRIDINSOFT
HELP CENTER

OFFICIAL SUPPORT GUIDE

67 Cleaner

Contact Gridinsoft Support about 67 Cleaner

Contact 67 Cleaner support from the web or from your Mac and learn which details to include.

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CONTENTS

In this guide

01 Open a support request

02 Send a message from the Mac app

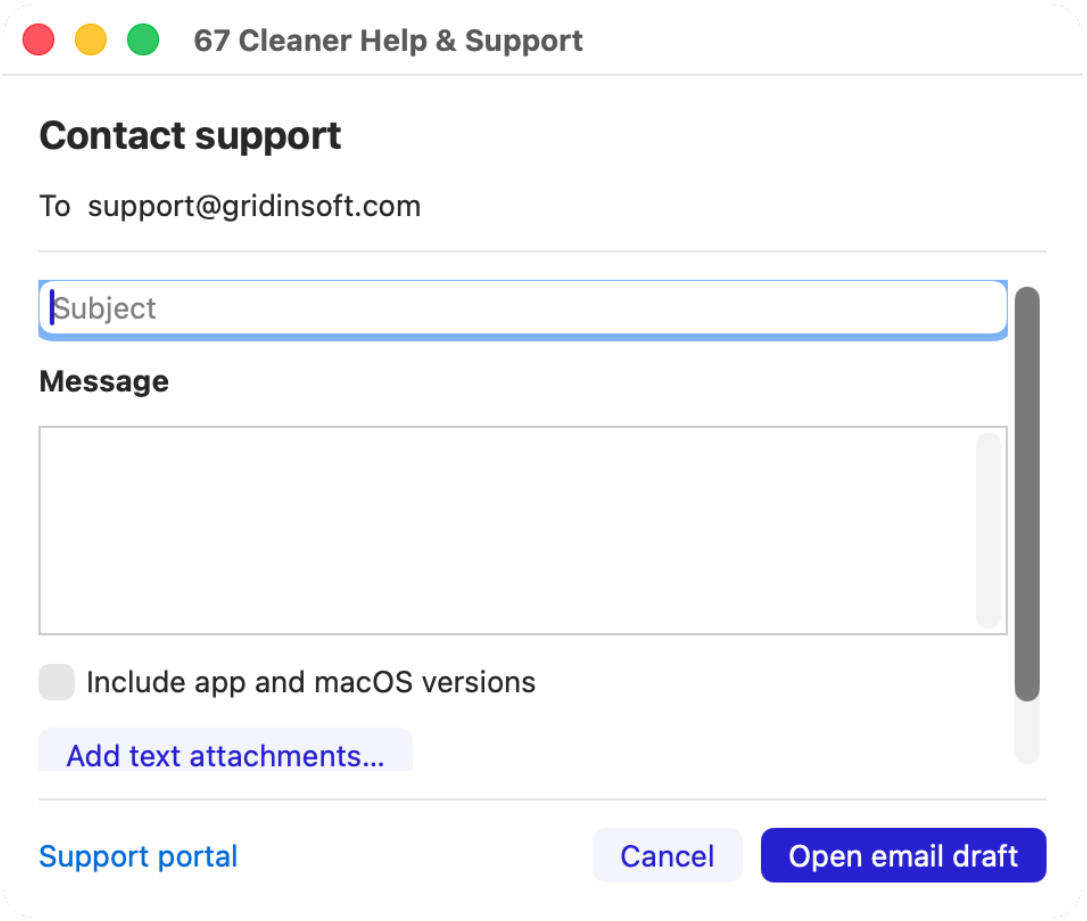
03 Include details that can help

01 Open a support request

Open the 67 Cleaner support form and choose the help topic that matches your issue. Check the **Software** and **Operating System** fields. If **67 Cleaner** or **macOS** is missing from the list, leave that field blank and include the detail in your message. Enter an email address where you can receive replies.

02 Send a message from the Mac app

1. Choose **Help → 67 Cleaner Help & Support…** in the menu bar.
2. Write your subject and message. You can include the app build and macOS version or attach UTF-8 `.txt` and `.log` files. Review the text and remove private information before sharing.
3. Choose **Review email** if prompted, then **Open email draft**. Send the message from your mail app. You can also choose **Support portal** to use the web form.



Review and open the email draft from the in-app support window.

03 Include details that can help

- Your macOS version and the version and build from **67 Cleaner → About 67 Cleaner**.
- The action you took, what you expected, and the exact error or detection label. Attach a redacted screenshot in the web form if it helps explain the issue.

- For purchase or activation questions, the purchase email and order number. Keep passwords, full license keys and card details private.

NEED MORE HELP?

We are here when the guide is not enough.

Visit the Gridinsoft Support Center for current product guidance or submit a support request with the details of your case.

Open this guide online at support.gridinsoft.com